



VCH Adult Protection Framework 2.1 – Nov. 28, 2018

	Role	Responsibility	Competencies* - The ability to...	Educational Supports ** to achieve competencies	Organizational Supports
Formally appointed Designated Response	Director, ReAct	Regional Leadership	<ul style="list-style-type: none"> Coordinate & sustain, track & report regional response Develop tools, education, supports & guidelines 	Ongoing Professional Development	Manager - ensures cases are identified and assigned to a DR per Abuse, Neglect & SN of Vulnerable Adults Policy. ReAct Adult Protection Essentials for Managers Online Course. Professional Practice and Clinical Education Committee AGA Coordinating Committees / Regional Adult Protection Committee VCH Operations ReAct, CRRM, Legal, & Communications
	F Identified Adult Protection Leads	Provide clinical & procedural expertise	<ul style="list-style-type: none"> Describe process of investigation and relevant legislation to guide DRCs, DRs and other team members Critically analyze multi-system assessment and care planning Assist with the court process to access legal remedies under AGA, in collaboration with ReAct and Risk Management Communicate and translate information to DRCs, DRs, and other relevant stakeholders Promote an effective and responsive AG infrastructure 	ReAct Adult Protection Curriculum Advanced (10-11) Minimum for APL <ul style="list-style-type: none"> Module 10 - Preparing to go to Court Module 11 - Vicarious Trauma and Compassion Fatigue Other Conferences/Training for PD 	
	E Designated Responder Coordinators (DRC)	Provide clinical consultation, education, & ensure DA statutory obligations are met per AGA	Describe, apply, mentor & coach advanced practice in: <ul style="list-style-type: none"> The application of ethical decision making framework and legal principles Liaison with police and other community agencies Application of legislation and policy in emergency interventions Development and implementation of Support & Assistance Plans & other intrusive protection mechanisms Incapacity assessments as they relate to various legal tools 	Intermediate (6-9) Minimum for DRC <ul style="list-style-type: none"> Module 6 - Ethical Decision Making in A,N,SN Module 7 - Capability, Consent, & Vulnerable Adults Module 8 - Using Emergency Interventions Module 9 - Working with Police 	
	D Designated Responders (DR)	Investigate, intervene, & coordinate within the legal framework	<ul style="list-style-type: none"> Describe AGL, protocols & policies of the organization and their regulatory body Describe roles of DR and DRC Investigate abuse, neglect, self-neglect Coordinate/conduct comprehensive assessments (cognitive, psychosocial, functional) Describe family dynamics, dynamics of abuse, and risk factors Apply the authority under AGL to investigate and intervene Differentiate between Domestic Violence and AGA Care plan utilizing the most effective & least intrusive principles of AGL Interview vulnerable adults, family members, caregivers, and others 	Basic (1-5) – Minimum for DR <ul style="list-style-type: none"> Module 1 - Overview of Legislation & Documentation (Online) Module 2 - Conducting an Investigation (Online) Module 3 - Self-Neglect Module 4 - Financial Abuse Module 5 - Care Planning for Vulnerable Adults 	
Overall Organization Response	C Clinicians in Programs more likely to encounter A, N, SN	Screen for and report to DR / DRC suspected abuse, neglect and self neglect	<ul style="list-style-type: none"> Screen for abuse, neglect and self-neglect in vulnerable populations Screen for ability to seek support and assistance Identify cases and gather immediately accessible information indicating need for further assessment Consult appropriately and refer to Designated Responder or DRC Record and document observations and protect collateral sources per AGA 	<ul style="list-style-type: none"> Clinicians Screen & Report Course (3 hr in person session available through LearningHub) In Service Education 	
	B All VCH Clinical Staff & Staff/Agencies providing clinical services on behalf of VCH	Recognize and report to DR or DRC suspected abuse, neglect and self neglect	<ul style="list-style-type: none"> Recognize the risk factors which make adults more likely to experience abuse, neglect & self-neglect Recognize factors that make adults unable to seek support & assistance Know who is the DR & DRC for the program area Locate and familiarize self with local protocols for reporting abuse, neglect and self-neglect 	<ul style="list-style-type: none"> Re:Act: Act on Abuse and Neglect -It's Your Duty (Online Module) 	
	A All VCH Staff & Staff/Agencies providing services on behalf of VCH	Recognize and Report abuse, neglect and self neglect	<ul style="list-style-type: none"> Recognize indicators of abuse, neglect and self-neglect Articulate role as a health authority employee/provider when becoming aware of a situation of abuse, neglect or self-neglect Describe who to report to and how to report suspected abuse, neglect and self neglect situations 	<ul style="list-style-type: none"> Regional Orientation Online – ReAct to Adult Abuse 	

* Adult Protection work involves attention to various legislation: the AGA, Representation Agreement Act, Power of Attorney Act, Patients Property Act, Mental Health Act, Continue Care Assisted Living Act & other relevant statutes

**each level builds on the level below