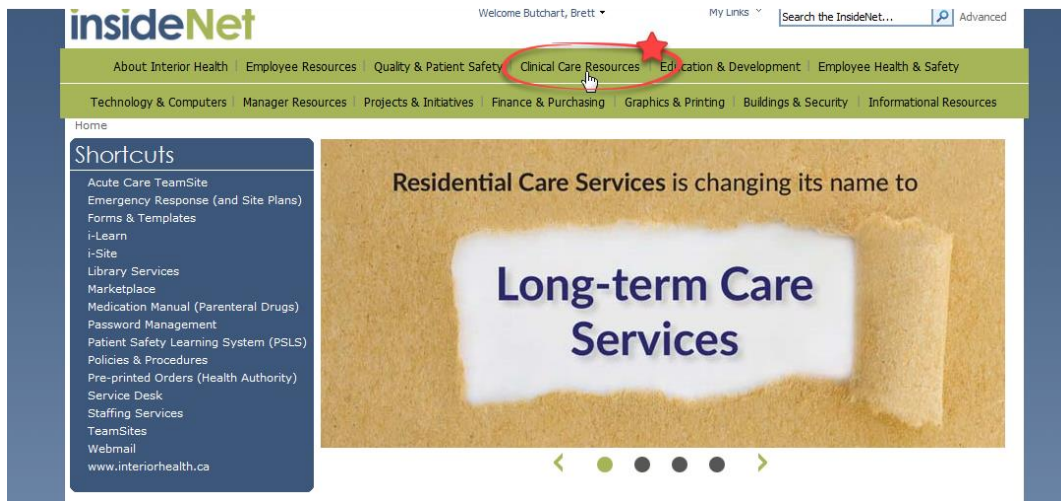




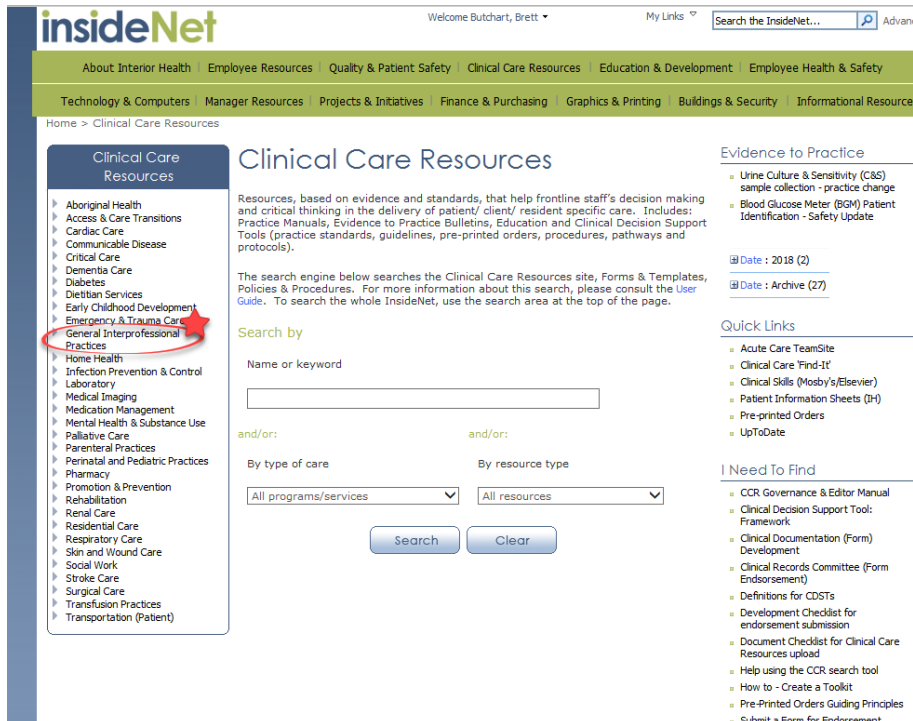
Information regarding Interior Health's role as a Designated Agency and the role of Designated Responders can be found on the Vulnerable and Incapable Adult Clinical Care page.

Designated Responders should familiarize themselves with the Designated Responder -TeamSites

Step 1:



Step 2:



**Bus:** 1-844-870-4754  
**Email:** Brett Butchart@interiorhealth.ca  
**Web:** www.interiorhealth.ca

**INTERIOR HEALTH**  
505 Doyle Ave  
Kelowna BC V1Y 0C5

### Step 3:

Home > Clinical Care Resources > General Interprofessional Practices > Vulnerable and Incapable Adults

## Clinical Care Resources

- Aboriginal Health
- Access & Care Transitions
- Cardiac Care
- Communicable Disease
- Critical Care
- Dementia Care
- Diabetes
- Diabetic Services
- Early Childhood Development
- Emergency & Trauma Care
- General Interprofessional Practices
  - ACP/MOST
  - Medical Assistance in Dying (MAID)
  - Vulnerable and Incapable Adults**
- Home Health
  - Infection Prevention & Control
  - Laboratory
  - Medical Imaging
  - Medication Management
  - Mental Health & Substance Use
  - Palliative Care
  - Parenteral Practices
  - Perinatal and Pediatric Practices
  - Pharmacy
  - Promotion & Prevention
  - Rehabilitation
  - Renal Care
  - Residential Care
  - Respiratory Care
  - Skin and Wound Care
  - Social Work
  - Stroke Care
  - Surgical Care
  - Transfusion Practices
  - Transportation (Patient)

## Vulnerable and Incapable Adults

Interior Health is a Designated Agency under the Adult Guardianship Act, Health Care Consent and Care Facility Guardian and Trustee Act and Representation Agreement and the Adult Guardianship Legislation. The Patient Property Act were also introduced to work in conjunction with the Adult Guardianship Act.

These Acts outline the legal mandate that health care professionals supporting vulnerable and incapable adults. As a Designated Agency, staff must respond to all reports of abuse, neglect or self-neglect of any adult who may not be able to seek or refuse support and assistance. The only exceptions are adults with Developmental Disabilities on service with Community Living British Columbia (CLBC), in these scenarios CLBC is the Designated Agency.

Any staff that suspects abuse, neglect or self-neglect of a vulnerable adult should refer to a Designated Responder. A Designated Responder is a clinician identified in Interior Health to investigate reports of abuse, neglect or self-neglect. Within Interior Health, Designated Responders include: Home Health Case managers, Home Health Case workers in acute, home health, long term care and Substance Use services. For these program areas, Designated Responders include: Mental Health Case managers and Home Health Case workers.

The Vulnerable and Incapable Adults page work as a "central hub" for finding resources for vulnerable and incapable adults who may require support under Adult Guardianship. The page is organized into a series of subpages and specialized team sites that address the complexities of working with vulnerable and incapable adults.

### Policies, Guidelines, etc.

### Clinical Decision Support Tools


The Clinical Decision Support Tools page organizes tools that are essential when conducting an investigation of abuse, neglect and self-neglect of vulnerable and incapable adults. These tools should be used by clinical staff to ensure a thorough investigation is delivered.

### Screening for Abuse & Neglect

A list of resources staff can use to screen for potential abuse, neglect and self-neglect of vulnerable and incapable adults.

### Public Guardian and Trustee Information

The Public Guardian and Trustee resources provide clinicians with the tools and information needed to proceed with a Public Guardian and Trustee referral in addition to information on the steps that occur in the Certificate of Incapability process.



Designated Responders  
Click here to make a report  
(System to be used by Identified DRs only)

### Designated Responder Roster

Notes

Additions and changes to the Designated Responder Roster must be submitted by managers to:  
IHAdultGuardianship@interiorhealth.ca

### Legislative Web Resources

- Adult Guardianship Act
- Health Care Consent and Care Facility Admission Act
- Patient Property Act
- Power of Attorney Act
- Public Guardian and Trustee Act
- Representation Agreement Act

### TeamSites

Practice Name
Title : Mental Capability Tools Library (1)
Title : Qualified Health Care Professional (1)
Title : Trained Designated Responder (1)